



**Jowat Nederland B.V.**  
Ootmarsumseweg 283  
7666 NB Fleringen  
Nederland

## **Privacy Disclaimer**

Thank you very much for your interest in our online presentation. The protection of your personal information is at our heart. Therefore, we want to inform you here about the privacy policy in our company. The Jowat Nederland B.V. treats customer information as a secret and follows the regulations of the Swiss Private Information Protection Laws (Wbp and AVG). Jowat reserves the right to change its Privacy Disclaimer. Jowat will not limit your rights under this Privacy Disclaimer without your permission.

### **1. Which information are collected?**

For the use of our online offers it is normally not required to enter personal information. Only non-personal information is stored, like the name of your internet service provider, the page from where you reach us, the names of the requested files and the date of their request. This information is analyzed exclusively for the improvement of our offers and do not allow any implication of your person.

If you opened an account to make an order the afore mentioned data will get a personal connection. We store these data only with your consent which you give explicitly with the opening of your account.

Besides the access information, we store further personal information (name, address, phone number, e-mail and past orders), so that you can log in in the future conveniently with your account name and your password. This has the advantage that you do not have to reenter your address with every order. You can stop the use of the information at any time (see number 4).

Furthermore, the Jowat Nederland B.V. uses the server records (so called log files) for an analysis regarding the interests and behavior of the user. This is done to optimize the online shop.

In order to make the visit of our internet site attractive and in order to enable the use of certain function, we use on some sites so called "cookies". These are small text files which are saved on your computer. At the end of the browser session, most of the cookies used by us will be deleted on your hard disc ("session cookies"). However, the so called "permanent cookies" remain on your computer and enable us to recognize you on your next visit.

### **2. Use and Transfer of Personal Information**

With the acceptance of this privacy disclaimer you give your consent to Jowat Nederland B.V. to store and use the information mentioned in No 1. The Jowat Nederland B.V. collects the information for the purpose of identification, billing, and marketing.

With the opening of an account for the use of the online shop you give your consent to the use of your personal information for marketing purposes by the Jowat Nederland B.V.. Especially, the information will be used to contact you in order to make appointments for presentations and consultations.

Your personal information will be transferred or transmitted to third parties only if it is necessary for the execution of the contract – especially the transfer of order information to suppliers – or for billing or with your prior consent.

### **3. Consent**

As far as the information is used for purposes requiring your consent by law, we will always ask for your expressed consent.

### **4. Right for Information and to Cancel**

Within the extent of the regulation of the federal law about the protection of data, you can always ask for information about your stored data with us for free and without having to give a reason.

Your legal rights include the blocking, correction and deletion of collected data.

Also, you can always cancel your consent for the collection and usage of the information without giving a reason. As soon as you canceled your consent, your data will be deleted after the period necessitated by tax and trade laws. Please refer to the contact address given in the impressum.

We are available any time for further questions about our data protection and about the usage of your personal information.

Telefoon: +31 (0)541 6706-29  
Telefax: +31 (0)541 6706-11  
info@jowat.nl

BTW nr. NL800606917B01  
Bank: Rabobank 10.20.31.924  
Swiftcode: RABONL2U  
IBAN: NL65RABO0102031924

K.v.K. Enschede nr. 060 67 403

## 5. Security Measures

Jowat Nederland B.V. take care to protect our visitor and customer information. When visitors of the online shop give information to the Jowat Nederland B.V., it will be protected off- as well as online against access of others.

Jowat Nederland B.V. undertakes the possible to protect the information of users also offline. The information is stored in the premise of Jowat Nederland B.V., and access is only granted to those employees, who need the information directly. All employees of Jowat Nederland B.V. are required to treat all data with strict secrecy, and the devices of every employee is password protected. All employees with a direct access to the data are instructed about the security policies of Jowat Swiss AG and conduct their activities accordingly. Every employee of Jowat Nederland B.V. is aware of the importance of protection of private information and obliged to handle information and data accordingly.

The IT-infrastructure of Jowat Swiss AG is protected by the most modern technology and installed in secure premises.

Rules about password protection: Appropriate passwords are to be used (words or numbers that are obvious or in everyday use). Ideally, combinations of letters and numbers are to be mixed. It is recommended to log out after every visit on the online shop to prevent the misuse of the account. The customer is responsible for the secure handling of his password.

Also, it is recommended to change the password frequently.

## 6. Google Analytics

This website uses Google Analytics a web analysis service of the Google Inc. („Google“). Google Analytics uses so called „cookies“, text files, which are saved on your computer and which enable an analysis of the use of the website by you. The information generated with a cookie on this website are normally transmitted to a server of Google in the USA and stored there. In case of an activation of the IP-anonymization on this website, your IP-address of Google will be shortened first within the member states of the European Union or in one of the member states of the convention of the European market. Only in exceptional cases will the full IP-address be transmitted to a server of Google in the USA and shortened there. Under contract with the host of this website, Google uses these information, to analyze your usage of the websites, to write reports on the activities of the website and to provide further services to the host in connection to the usage of the website and the internet. The IP-address transmitted by your browser within the frame of Google Analytics will not be combined with other data by Google. You can prevent the saving of cookies with the respective setting of your browser software, but be advised that in such a case not all functions of the website might be useable to the fullest extent.

Furthermore, you can prevent the usage of data produced by the cookie and linked to your usage of the website (including your IP-address) by Google and the analysis of such date by downloading and installing the bowser plugin found under this link: [tools.google.com/dlpage/gaoptout](https://tools.google.com/dlpage/gaoptout)

Further information about the handling of your personal information by Google within ist marketing network you can find here: [www.google.com/intl/de/policies/privacy](https://www.google.com/intl/de/policies/privacy). On this website, Google Analytics was upgraded with the code „gat\_anonymizelp();“ which ensures an anonymized collection of IP-addresses.

The Dutch version of this Privacy Disclaimer always prevails above a translated version thereof.

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